

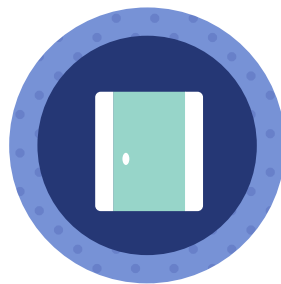


Patient Information Sheet

CHANGES ON RE-OPENING OF THE CLINIC



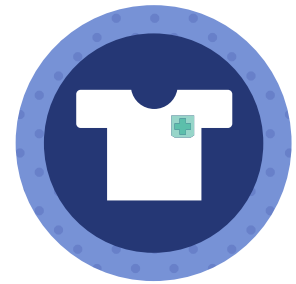
We will be sending you a 'COVID-19' Triage form and new Medical history form via email or text.



For your safety and that of the staff. A concierge team will greet you at the front door. Entry will be restricted to patients with an appointment only. The team will check your temperature give you the appropriate PPE



To maintain high standards of infection control, we will minimise clutter so you can expect not to see newspapers or magazines in the waiting area.



In the surgery, we will continue to provide an excellent quality of care whilst employing the highest standards of infection control the correct PPE will be worn.

BEFORE YOUR APPOINTMENT

- 1** We will be sending you a 'COVID-19' Triage and new Medical history forms via email or text
- 2** We will ask you to complete these forms and return them by email BEFORE we can schedule a new appointment
- 3** The dentist may call you to discuss any details on these forms by phone
- 4** Our Reception may ask you to pre-pay for your treatment over the phone when making the appointment to minimise direct contact when you attend

ON THE DAY OF YOUR APPOINTMENT

- 1** Before you arrive, please hydrate and brush your teeth at home
Go to the toilet at home.
Bring your personal gloves and mask when entering the building.
And bring your own pen.
- 2** Please bring only essential items, which may be safely stored away on arrival
- 3** Please call us on arriving and wait in your car or outside the clinic. We will call you when we are ready for you to enter the practice
A concierge team will process you before entering the surgery
- 4** Any additional payment required after treatment should be made by credit/debit card (contactless if possible)